

What is Early Help?

Early Help is what our school can offer to help you and your family.

There are many reasons why a family may benefit from Early Help support -we are not here to judge you or tell you what to do.

Early Help means taking action to support a child or their family as soon as a problem emerges. It can be required at any stage in life, from pre-birth to adulthood, and applies to any problem or need that the family can't deal with alone.



Key Contacts

Headteacher

Mrs C Whiting

Deputy Headteacher / Parent & Pupil Liaison

Mrs L Cartwright

SENDCO / Inclusion Manager

Mrs D Rock

Shadow SENDCO

Mrs S Lewis

Pastoral Mentor / ELSA (Emotional Literacy Support Assistant)

Mrs F Bailey

Attendance Officer

Mrs Z Bate

Designated Safeguarding Leads

Mrs C Whiting

Mrs L Cartwright

Miss S Farmer

Mrs A Coughlan

Mrs S Thorpe

Mrs F Bailey

Mrs N Bell-Ward

Mrs M Brisco

Redhill Primary Academy



Early Help Offer

Telephone Number: 01952327170

Email: parentcontact@RedhillPrimary.co.uk

"What we instill in our children will be the foundations upon which they build their future" - A Valued Me

Redhill embodies this through our core values of respect, friendship, responsibility, empathy, honesty & independence.

What will my support look like?

Every family and every situation is different, so your support will be tailored to your needs. We will always start with a conversation, listening to your concerns and identifying your family's needs.

Sometimes, all of the support you need can be provided by school. In other cases, with your consent, we may suggest or signpost you to external services who are more specialised in the area that you would like help with.

All support that we provide is confidential and you can decide the level of help and advice that you would like. It could be support or signposting with..

- Fussy eating, toileting sleeping
- Preloved uniforms, PE Kits and football boots
 - Young Carers
 - Food banks
 - SENDIASS
 - Attendance support
- Telford Public Health Nursing Service: 0333 358 3328
 - Alternative playtimes
 - Pastoral support

Those eligible for FSM, will be given support to access breakfast club, music lessons, after school clubs, visits and residential.

What can I have support for?

We will try to help you with any problems that you may be having. This doesn't mean that we can solve all of the challenges that you face, but we will listen to you, support you and signpost you to access services who can help you and your family.

You may want help because you are:

- concerned about your child's behaviour
- concerned about your child's mental health or anxiety
- caring for a child with additional needs
- worried about your housing situation or finances
- affected by drugs, alcohol or crime
 - affected by domestic abuse
- experiencing some other form of difficulty



How can I access support?

Feel free to contact us directly to discuss what we can offer you.

You could:

- call into or telephone the school office to request an appointment in school or a telephone call back
- speak to your child's teacher
- send a message into school via your child's home-link book or reading record
- speak to a member of the school leadership team who are on duty at the beginning of the school day
- contact our Inclusion Team by calling the school office
- speak to any member of staff who can advise you on where to go next.

FamilyConnect

If you have any concerns regarding the welfare of a child, or require support but do not wish to approach school, please contact Family Connect on 01952 385385 or you can visit their website:

www.familyconnecttelford.co.uk